



# IPS

## THREE RIVERS DISTRICT COUNCIL

Recurring Technical & Service Delivery Issues Solved with IPS, UK



## About Three Rivers District:

Three Rivers is a local government district in South-West Hertfordshire, England. Its council is based in Rickmansworth. The district borders Hertsmere, Watford, St Albans, Dacorum, Buckinghamshire, and the London boroughs of Hillingdon and Harrow. According to the 2021 Census, the District has a population of 93,800.



## Issue and Solution:

Three Rivers District Council needed an alternative solution to its existing paid parking offer, including a ticketless option and improved technical support and service delivery.

Rahul Kedia, Regional Sales Director for IPS Group, UK, who managed this project recalls their story in his own words: -

“As they say 'the proof is in the pudding' so it was only right to show them our Pay & Display solution (rather than simply talk about it). We offered an opportunity for Three Rivers District Council to experience first-hand the ease of use of IPS Group, UK Ticketless Payment Terminals. This included our real-time reporting feature on our back-office Data Management System which proved of high importance for Three Rivers District Council and was instrumental in them completing the switch. To add to this, our exclusive Payment Services Provider model meant they could be confident that IPS Group, UK would take full responsibility & ownership in case of any payment issues. I am proud to state that all car parks where payment is required across TRDC estate now have IPS Group, UK Ticketless equipment and I believe we have offered a truly robust & reliable solution to our client's needs.”

Three Rivers District Council are utilising both Our Revolution™ Upgrade Kits and our innovative MS1™ Multi-Space Pay Station.

The benefits include:

- Embedded True Roaming Sims
- Strength & Durability
- Improved Security
- PCI-DSS Compliant

Read TRDC's Press Release here:-

<https://www.threerivers.gov.uk/news/printed-tickets-a-thing-of-the-past-as-council-launches-solar-powered-ticketless-parking>

